



TERMS & CONDITIONS

Thank you for booking accommodation at Marston Lodge Farm, please take time to read the Terms & Conditions.

Check-in Time: 4pm No early check-in permitted unless by prior agreement.	Check-out Time: 10am No late checkout permitted unless by prior agreement.	All properties are NON SMOKING
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RESERVATION DEPOSIT/PAYMENT – 50% payment required at time of booking the property. 50% due six weeks prior to the date of the booking. Security deposit payment of £500 due same time as balance payment. This will be reimbursed within 7 days of departure subject to damages to the property.

SECURITY DEPOSIT – A security deposit of £500. The security deposit is to be paid with your balance payment. The security deposit automatically converts to a security/damage deposit upon arrival. The deposit is NOT applied towards rent. It is fully refundable within 7 days of departure, provided the following provisions are met:-

- No damage is done to property or its contents, beyond normal wear and tear.
- No charges are incurred due to illegal activity, collection of rents or services rendered during the stay.
- All debris, rubbish and recycling are placed in the correct rubbish bins outside.
- Kitchen left clean and tidy all dirty dishes are cleaned and put away.
- The house must be locked and secure on departure. Key placed back in the key safe box.
- All charges accrued during the stay are paid prior to departure.
- No linens or towels are lost or damaged.
- House towels must not be used for the hot tub.
- Please strip all beds on departure and placed in linen bags provided.
- Please place all used towels are placed in linen bags provided.

- No early arrival or late departure.
- Please leave the property in the same condition as at the start of your rental.
- Please report any breakages.

CANCELLATIONS

100% refund for cancellations more than 60 days before check-in date. 50% refund for cancellations more than 30 days before check-in date. Cancellations must be made by 12.00 pm GMT on the appropriate day. COVID – in the event of a National Lockdown, you will be offered either a full refund or alternative dates. There may be an increase in the price for an alternative stay which must be paid at the time of rescheduling. If a member of a party has Covid and unable to stay, alternative dates will be offered if the holiday needs to be cancelled but not refunded.

MAXIMUM OCCUPANCY – The maximum number of guests is limited to 12 persons for The Granary, 8 persons for The Farmhouse and 8 persons Dovecote Barn.

MINIMUM STAY – This property requires a three (3) night minimum stay. Longer minimum stays may be required during peak periods. If a rental is taken for less than three days, the guest will be charged the three-night rate.

INCLUSIVE FEES – Rates include a one-time linen & towel setup. Facilities fees are included in the rental rate.

WI-FI – There is Wi-Fi available in all properties.

Healaugh Lane, Long Marston
York YO26 7NQ
07789 861710



Marston Lodge Farm

Hutton Wandesley Estate LLP

www.marstonlodgefarm.co.uk
office@marstonlodgefarm.co.uk

DOGS – Maximum of two dogs are welcome per property but please keep under control and on a lead at all times when walking on the Estate. No dogs allowed on furniture or upstairs. A fee of £250 will be charge if evidence of dogs upstairs or on the furniture. Please make sure the dogs have been fully vaccinated and treated for fleas and ticks prior to your stay. There are many walks available on The Estate but dogs must be treated with prevention treatment for fleas and ticks.

LINEN & CLEANING – Included.

HOUSEKEEPING SERVICE – While linens and bath towels are included, daily housekeeping is not included in the rental rate. However, it is available at an additional rate. We do not permit bath towels or linens to be taken from the property.

HOT TUB – Hot tub towels are not provided. Guests must bring their own towels.

CHEF/CATERING – Catering services are not included in the rental rate, however, are available at an additional rate and prior notification.

PARKING – There is ample parking directly outside each property. Overflow parking on the concrete pad located opposite The Granary.

WCS – Marston Lodge Farm is run on a cesspit system. Please do not flush anything other than toilet paper. No feminine products or nappies/wet wipes should be flushed at any time. If it is found that feminine products or nappies/wet wipes have been flushed, you could be charged damages of up to two hundred pounds (£250).

BREAKDOWNS – In the event of anything electrical or plumbing problems, please contact Sasha York 07789 861710 or Iain McCartney, Estate Manager on 07977 123460

DEPARTURE – Please make sure all beds are stripped and linen and towels put in linen bags provided in each room.

Please make sure all rubbish is removed from the property and put in the correct bins outside. The house must be left clean and tidy, all kitchen glassware and crockery washed and put away. The house must be left as you found it.

We recommend you take out travel insurance for your trip.

Thank you for your booking.